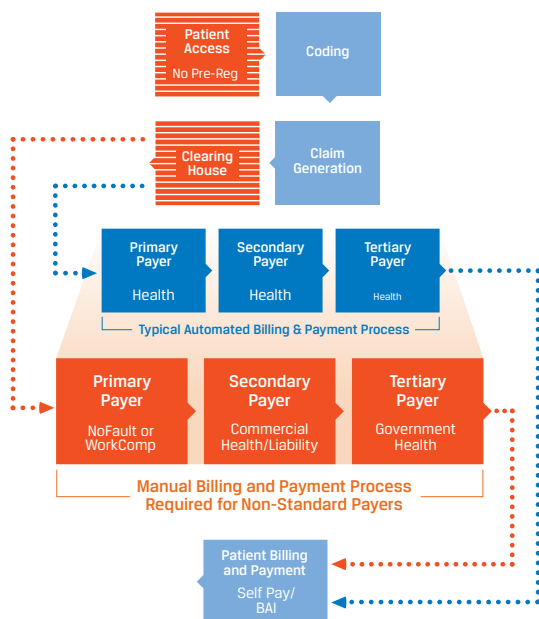# AcciClaim™

PEER REVIEWED
by HFMA®

The Pain of Accident Claims

The total cost of collections for hospital business offices is typically less than 3%. Most claims are "clean" and result in first pass resolutions more than 70% of the time thanks to robust RCM technology and standardized electronic transactions for eligibility, claims submission, claim status, and payment and remittance management.

Unfortunately, accident claims are the exception, due to:

- Lack of predictability
- No pre-registration or scheduling
- Manual transactions
- Difficult coordination between multiple non-standard payers
- No RCM technology solutions for denial and underpayment management.

Non-Automated Revenue Cycle-Accident Claims

A better way to manage accident claims

Getting paid for claims that result from accidents is hard — really hard. The manual work required to get fully reimbursed for both auto accident and workers' compensation claims is chaotic and time consuming. Hospitals seldom have the expertise, resources or bandwidth to correctly bill and manage these claims. MRA does — and our experience will really pay off for you.

MRA's AcciClaim simplifies the complex, labor-intensive processes so you can be fully-reimbursed for accident claims. Focusing the right resources on these claims allows you to offset the reimbursement pressures felt from virtually all other payers.

AcciClaim|Auto™ | AcciClaim|WorkComp™

AcciClaim provides hospitals with a comprehensive, single-source solution that simplifies the management of accident claims.

The results of our experience are clear:

- 100% compliance
- Higher reimbursement
- More revenue
- Fewer denials
- Reduced self pay debt
- Improved patient satisfaction

MRA has the resources, technology and experience to get you paid what you deserve for your accident claims.

AcciClaim™

AcciClaimIAuto

AcciClaimIAuto provides hospitals with a comprehensive, single-source solution for the management of motor vehicle accident claims. Our process starts with the proper identification of claims related to accidents. In addition to training your hospital registration team to ask the right questions, our comprehensive post-discharge investigation process scans rich data sources to quickly identify accident claims, and then captures the information necessary to submit complete and accurate claims to the appropriate payers.

No-Fault
MRA obtains optimal and accurate reimbursement from motor vehicle accidents by investigating the accident, helping the patient open a claim, and coordinating and managing all no-fault insurance activity including billing, follow-up, payment management and compliance management. As a result of our expertise in this area, we can collect up to 50% more from no-fault insurers and reduce the overall cost to collect.

Liability
Our specialized legal team combines a national network of adjusters and attorneys with a proprietary knowledge base to manage the entire process of securitization, billing, case management, follow-up, negotiation, settlement and securing final payment. In addition to eliminating the hassles of identification, verification, lien filing and settlement, our success transforms self-pay claims into secured liability claims, resulting in significantly higher reimbursement.

AcciClaimIWorkComp

MRA delivers a complete solution for workers' compensation accident claims management. Our dedicated team gets the most from each claim, billing correctly up front and aggressively managing all underpayments and appeals. Plus, we simultaneously ensure compliance and timely filing by meeting all state and federal regulations and workers' compensation carrier and TPA requirements.

MRA

Medical Reimbursements of America (MRA) provides specialty reimbursement solutions that identify and recover additional revenue for hospitals and health systems nationwide. Our team of specialized attorneys, revenue cycle experts, and account resolution specialists has shaped the motor vehicle and work comp recovery industries, delivering results to leading health systems nationwide. Now, in addition to managing complex accident claims, our MRA Integrity™ solution provides payment integrity services that identify and recover underpayments for health claims considered to be "paid in full", including a unique approach to recovering underpayments from traditional Medicare. Together, MRA services deliver new revenue and the assurance that hospitals capture every available revenue dollar. Founded in 1999 and based in Franklin, Tennessee, MRA continues to proudly serve as the definitive source for specialty reimbursement services for more than 500 hospitals and health systems nationwide.